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**Wednesday-Friday, March 2-4, 2005  
Orlando Museum of Art  
Hyatt Regency Orlando International Airport**



# Central Florida 2005 regional opinion poll

## Hill Research Consultants

*Information for leadership since 1988*

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SEVENTH DRAFT;  
 #FLCC0251;  
 n= 500RV+400 Hispanic;  
 Field 2/12-16/05

Hello, this is \_\_\_\_\_ calling for Hill Research Consultants, a public opinion polling firm. We are calling registered voters across your part of Florida to hear opinions about important issues facing the area today. May I speak with \_\_\_\_\_.

Would you prefer to be interviewed in English or Spanish? **[REDIRECT AS NECESSARY]**

A.  Would official records show that you are now registered to vote at the Florida address where you live today, and that you are eligible to vote in upcoming elections?

YES ..... CONTINUE  
 NO ..... THANK & TERMINATE

B.  Is anyone in your household an elected state or local government officeholder, or a city or county government employee, or an employee of a news organization?

YES ..... THANK & TERMINATE  
 NO ..... CONTINUE

1.  Do you feel things in your **own community** are generally going in the right direction today, or do you feel things have pretty seriously gotten off on the wrong track?

RIGHT DIRECTION ..... 1  
 WRONG TRACK ..... 2  
 UNSURE ..... 8  
 REFUSED ..... 9

Now I'm going to read some descriptions of various regions or places where people might live and work. For each description, tell me whether it describes the region where you live very accurately, somewhat accurately, not very accurately, or not at all accurately. **[ROTATE]**

	VERY ACC	SOMEWHAT ACC	NOT VERY ACC	NOT AT ALL ACC	UNSURE	REF USE
2. <input type="checkbox"/> Good place to raise a family.	1.....	2.....	3.....	4.....	8.....	9.....
3. <input type="checkbox"/> Good place to build a new business.	1.....	2.....	3.....	4.....	8.....	9.....
4. <input type="checkbox"/> Good place to retire.	1.....	2.....	3.....	4.....	8.....	9.....
5. <input type="checkbox"/> Good place to get an education.	1.....	2.....	3.....	4.....	8.....	9.....
6. <input type="checkbox"/> Has good race relations.	1.....	2.....	3.....	4.....	8.....	9.....
7. <input type="checkbox"/> Friendly.	1.....	2.....	3.....	4.....	8.....	9.....

**END ROTATION**

8. __ Compared to other regions of Florida today, are your own region's economic conditions much better, a little better, about the same, a little worse, or much worse?	MUCH BETTER.....	1
	LITTLE BETTER.....	2
	ABOUT THE SAME.....	3
	LITTLE WORSE.....	4
	MUCH WORSE.....	5
	UNSURE.....	8
	REFUSED.....	9
9. __ Assuming that employment and salary were not an issue, would you rather live somewhere other than the region or part of Florida where you live in today?	YES.....	1
	NO.....	2
	UNSURE.....	8
	REFUSED.....	9

**ASK NEXT 2 Q ONLY IF "YES" ON Q15**

9.1. Apart from better employment, which one of these considerations would be most likely to cause you to consider moving elsewhere:	DIFFERENT WEATHER AND CLIMATE.....	1
	DIFFERENT SIZE OF PLACE.....	2
	DIFFERENT HOUSING OPTIONS.....	3
	BETTER SCHOOLS.....	4
	BEING CLOSER TO FRIENDS OR FAMILY.....	5
	BETTER SAFETY & SECURITY.....	6
	<b>[DO NOT READ]</b>	
	UNSURE.....	8
	REFUSED.....	9
9.2. If you were to move to another place, would it most likely be to another part of Florida, to another state, to an off-shore U.S. territory or commonwealth, or to another country all together?	ANOTHER PART OF FLORIDA.....	1
	ANOTHER STATE.....	2
	OFF-SHORE US TERRITORY OR COMMONWEALTH.....	3
	ANOTHER COUNTRY.....	4
	<b>[DO NOT READ]</b>	
	UNSURE.....	8
	REFUSED.....	9

**ASK EVERYONE**

Next, we are interested in how people's financial situation may have changed...

10. _ Would you say that you yourself are financially better off now than you were a year ago, or are you financially worse off now?	BETTER OFF.....	1
	ABOUT THE SAME.....	2
	WORSE OFF.....	3
	UNSURE.....	8
	REFUSED.....	9
11. _ Looking ahead, do you expect that at this time next year you will be financially better off than now, or worse off than now?	BETTER OFF.....	1
	ABOUT THE SAME.....	2
	WORSE OFF.....	3
	UNSURE.....	8
	REFUSED.....	9
12. _ How many years have you lived in central Florida, or are you a native?	NUMBER OF YEARS.....	
	NATIVE.....	997
	UNSURE.....	998
	REFUSED.....	999

**ASK NEXT 2 Q IF NOT A NATIVE**

12.1. What was the primary reason you first moved to central Florida:	BECAUSE OF FAMILY OR FRIENDS .....	1
	FOR EMPLOYMENT .....	2
	FOR THE WEATHER .....	3
	FOR THE COST OF LIVING .....	4
	FOR PARTICULAR HOUSING .....	5
	<b>[DO NOT READ]</b>	
	SOMETHING ELSE (SPECIFY: _____) .....	97
	UNSURE .....	98
	REFUSED .....	99

12.2. Before moving to Central Florida, where did you live: elsewhere in Florida, in another state, somewhere in the Caribbean, or somewhere else?	ELSEWHERE IN FLORIDA .....	1
	IN ANOTHER STATE .....	2
	SOMEWHERE IN THE CARRIBEAN .....	3
	SOMEWHERE ELSE .....	4
	UNSURE .....	8
	REFUSED .....	9

**ASK EVERYONE**

13. _ Would you say that you generally feel safe and secure traveling around your own region or part of Florida today, or do you not?	SAFE & SECURE .....	1
	NOT SAFE & SECURE .....	2
	UNSURE .....	8
	REFUSED .....	9

Now, I'm going to read a list of goals or objectives that some officials in your region could make a priority. Using a scale from zero (0) to ten (10), with zero being a very low priority and ten being a very high priority, please tell me your priority ranking each issue should be. Keep in mind that not every issue can have a very high priority.

**[ROTATE SERIES] [UNSURE = 98, REFUSED =99]**

14. _ Crime-free neighborhoods and workplaces.	PRIORITY (0—10).....	_____
15. _ Good jobs.	PRIORITY (0—10).....	_____
16. _ Housing for all income levels.	PRIORITY (0—10).....	_____
17. _ Good schools.	PRIORITY (0—10).....	_____
18. _ Access to quality healthcare.	PRIORITY (0—10).....	_____
19. _ Reduced traffic congestion.	PRIORITY (0—10).....	_____
20. _ Low taxes.	PRIORITY (0—10).....	_____
21. _ Managed growth and development.	PRIORITY (0—10).....	_____
22. _ Arts and cultural activities.	PRIORITY (0—10).....	_____
23. _ Youth sports facilities and fields.	PRIORITY (0—10).....	_____
24. _ Improved public transportation and mass transit.	PRIORITY (0—10).....	_____
25. _ Clean air and water.	PRIORITY (0—10).....	_____
26. _ Professional and college sports stadiums and arenas.	PRIORITY (0—10).....	_____

- 27. \_ Public transportation like buses now and some light rail in the future. PRIORITY (0—10)..... \_\_\_\_\_
- 28. \_ Facilities for plays, concerts, and arts exhibitions. PRIORITY (0—10)..... \_\_\_\_\_
- 29. \_ Public parks. PRIORITY (0—10)..... \_\_\_\_\_

Now I'll read a series of statements other residents of your region or part of Florida have made about various topics. These statements are obviously opinions and you may not agree with them, so after I read each statement, please tell me if you agree strongly, agree somewhat, disagree somewhat or disagree strongly. **[ROTATE SERIES]**

- |  | AGREE STR | AGREE SOME | DISAGREE SOME | DISAGREE STR | UNS    | REF    |
|--|-----------|------------|---------------|--------------|--------|--------|
| 30. _ This region of Florida provides good economic opportunities for people of all racial and ethnic groups.                            | 1.....    | 2.....     | 3.....        | 4.....       | 8..... | 9..... |
| 31. _ This region's natural places are being threatened by runaway development.  | 1.....    | 2.....     | 3.....        | 4.....       | 8..... | 9..... |
| 32. _ More quality positions are available to job seekers here than in other parts of Florida.   | 1.....    | 2.....     | 3.....        | 4.....       | 8..... | 9..... |
| 33. _ There are not enough free, public recreational opportunities available in this region of Florida.                                  | 1.....    | 2.....     | 3.....        | 4.....       | 8..... | 9..... |
| 34. _ Local government officials should give tax breaks and other incentives to lure companies offering better paying jobs to this area. | 1.....    | 2.....     | 3.....        | 4.....       | 8..... | 9..... |

**END ROTATION**

- |  |  |         |
|--|--|---------|
| 35. _ When it comes to arts activities and events like concerts, plays, musicals, and museum or gallery events, which of the following is most needed in Central Florida? <b>[FOLLOW-UP]</b> And what is needed next most? | BETTER QUALITY EVENTS.....                   | 01 . 01 |
|  | MORE CHOICES OF EVENTS .....                 | 02 . 02 |
|  | EVENTS WITH MORE DAYS TO ATTEND .....        | 03 . 03 |
|  | EVENTS NEAR RESTAURANTS AND NIGHTSPOTS ..... | 04 . 04 |
|  | EVENTS THAT COST LESS .....                  | 05 . 05 |
| <b>(DO NOT READ-RECORD ONLY)</b>   |  |         |
| ALL .....  | 09 . 09                                      |         |
| NONE .....   | 10 . 10                                      |         |
| UNSURE .....   | 98 . 98                                      |         |
| REFUSED .....  | 99 . 99                                      |         |

Now, I'm going to read a list of changes or improvements in jobs and employment that some people want in your region of Florida. For each, tell me whether you consider it very important, somewhat important, or not very important for the region. **[ROTATE SERIES]**

- |  | VERY   | SOME WHAT | NOT VERY | UNS    | REF    |
|--|--------|-----------|----------|--------|--------|
| 36. _ Better paying jobs.  | 1..... | 2.....    | 3.....   | 8..... | 9..... |
| 37. _ More jobs with convenient access to public transportation. | 1..... | 2.....    | 3.....   | 8..... | 9..... |

38. _ More jobs with flexible hours and schedule.	1.....2.....3.....8.....9
39. _ More employers that value gender, racial and ethnic diversity.	1.....2.....3.....8.....9
40. _ More jobs with on-site or convenient child care.	1.....2.....3.....8.....9
41. _ More jobs that offer good employee benefits.	1.....2.....3.....8.....9
42. _ More jobs closer to home that require a shorter commute.	1.....2.....3.....8.....9
43. _ More major, national employers.	1.....2.....3.....8.....9
44. _ More jobs that allow telecommuting.	1.....2.....3.....8.....9

**END ROTATION**

45. _ Thinking now about jobs and employment . . . Which one of these kinds of jobs and businesses would you most like to see your area and region attract?	TOURISM.....	1
	HIGH TECH.....	2
	MANUFACTURING.....	3
	CONSTRUCTION.....	4
	FINANCIAL SERVICES.....	5
	GOVERNMENTAL.....	6
	<b>[DO NOT READ]</b>	
	OTHER (SPECIFY).....	96
	NONE; ALL.....	97
	UNSURE.....	98
REFUSED.....	99	
46. _ Thinking now about traffic . . . How would you describe your local traffic situation as it affects your daily life? Would you say that it is a major problem, somewhat of a problem, not much of a problem, or no problem at all?	MAJOR PROBLEM.....	1
	SOMEWHAT OF A PROBLEM.....	2
	NOT MUCH OF A PROBLEM.....	3
	NO PROBLEM AT ALL.....	4
	<b>[DO NOT READ]</b>	
	UNSURE.....	8
47. _ On a different topic, if you were going to fix healthcare, what would be the one or two things that would do the most good? <b>[READ LIST - ROTATE AND ASK SOMETHING ELSE LAST]</b>	REDUCING HEALTHCARE COSTS.....	1
	GETTING MORE TIME FOR PATIENTS WITH DOCTORS.....	2
	FIGURING HOW TO GET THE UNINSURED INSURED.....	3
	GETTING RID OF HMOs.....	4
	MORE STATE-OF-THE-ART FACILITIES AND EQUIPMENT.....	5
	OR SOMETHING ELSE (SPECIFY:.....).....	97
	<b>[DO NOT READ]</b>	
	UNSURE.....	98
	REFUSED.....	99
	48. _ During 2004, were most of the medical expenses of your household paid by a government-sponsored plan such as Medicare or Medicaid, by a private insurance plan or HMO, or by cash payments made directly by your family?	GOVERNMENT PLAN/MEDICARE/MEDICAID.....
PRIVATE INSURANCE/HMO.....		2
CASH PAYMENTS (SKIP NEXT Q).....		3
<b>[DO NOT READ]</b>		
OTHER (SPECIFY:.....).....		7
UNSURE.....		8
REFUSED.....	9	

48.1 (SKIP IF CASH PAYMENTS ABOVE)  
 Compared to a few years ago, are your health benefits and coverages today much better, somewhat better, the same, somewhat worse, or much worse?

- MUCH BETTER ..... 1
- SOMEWHAT BETTER ..... 2
- SAME ..... 3
- SOMEWHAT WORSE..... 4
- MUCH WORSE..... 5
- [DO NOT READ]**
- UNSURE ..... 8
- REFUSED ..... 9

**ASK EVERYONE**

49.\_ Hospital trauma centers to treat serious injuries are designated as Level 1 or Level 2 by the American College of Surgeons, with Level 1 centers providing the highest and most comprehensive level of care. How important is it to you and your loved ones to have access to a Level 1 trauma center in Central Florida whenever you need it? Is that extremely important, very important, somewhat important, or not very important?

- EXTREMELY IMPORTANT ..... 1
- VERY IMPORTANT ..... 2
- SOMEWHAT IMPORTANT ..... 3
- NOT VERY IMPORTANT ..... 4
- UNSURE ..... 8
- REFUSED ..... 9

50.\_ In order to secure more state matching funds for our region’s Level 1 trauma center, would you favor or oppose your local governments making financial contributions to the trauma center?

- FAVOR..... 1
- OPPOSE ..... 2
- UNSURE ..... 8
- REFUSED ..... 9

51.\_ On a different topic . . . Students are often given the grades of A,B,C,D and Fail to rate the quality of their work at school. Suppose the public schools themselves were graded in the same way. What grade would you give schools in your own community?

- A..... 1
- B..... 2
- C..... 3
- D..... 4
- FAIL..... 5
- UNSURE ..... 8
- REFUSED ..... 9

52.\_ Where do you think that public schools in your community rank in academic standards and achievement when compared with schools in the rest of the United States? Are your community’s public schools among the best, above average, average, below average, or among the worst?

- AMONG THE BEST ..... 1
- ABOVE AVERAGE..... 2
- AVERAGE ..... 3
- BELOW AVERAGE ..... 4
- AMONG THE WORST ..... 5
- UNSURE ..... 8
- REFUSED ..... 19

53.\_ On another topic, there are special telephone numbers for special purposes, like 4-1-1 for directory assistance and 9-1-1 for emergencies. Are you familiar with the purpose of the number 2-1-1, and if so, have you ever called it?

- NO, NOT FAMILIAR WITH 2-1-1..... 1
- YES, FAMILIAR, BUT HAVE NEVER CALLED 2-1-1..... 2
- YES, FAMILIAR AND HAVE CALLED 2-1-1..... 3
- UNSURE ..... 8
- REFUSED ..... 9

54. _ Suppose you needed to contact someone in your area to learn more about services or service programs that are available locally for the benefit and aid of senior citizens. What would be one or two places you would call first? <b>[READ LIST – RECORD FIRST TWO MENTIONS]</b>	A FEDERAL, STATE OR LOCAL GOVERNMENT OFFICE.....1 ...1 THE AARP .....2 ...2 A LOCAL CHURCH.....3 ...3 A NEARBY SENIOR CENTER.....4 ...4 THE RED CROSS.....5 ...5 A LOCAL COUNCIL OR ALLIANCE OF SENIOR SERVICE ORGANIZATIONS .....6 ...6 <b>[DO NOT READ]</b> OTHER (SPECIFY) _____ .....7 ...7 UNSURE .....8 ...9 REFUSED .....9 ...9
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55. _ Where would you say that you get most of your news and information about what is happening in your region or part of Florida:  <b>[READ LIST]</b>	WEEKLY NEWSPAPER .....1 DAILY NEWSPAPER.....2 LOCAL TV NEWS .....3 LOCAL RADIO NEWS .....4 FRIENDS AND NEIGHBORS .....5 INTERNET .....6 <b>[DO NOT READ]</b> OTHER (SPECIFY) _____ .....7 UNSURE .....8 REFUSED .....9
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56. _ How often, if ever, do you ever listen to a radio program or watch a TV program that is in Spanish:  <b>[READ LIST]</b>	FREQUENTLY .....1 OCCASIONALLY .....2 SELDOM .....3 NEVER.....4 <b>[DO NOT READ]</b> UNSURE .....8 REFUSED .....9
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Now I'm going to read a list of ways that some people in Florida use newspapers. For each way, tell me whether you yourself have done this in the past seven (7) days.

57. _ Read or looked into a national newspaper like USA Today, the Wall Street Journal or the New York Times. <b>[MARK ALL THAT APPLY]</b>	YES, USA TODAY.....1 YES, WALL STREET JOURNAL.....2 YES, NEW YORK TIMES.....3 YES, FLORIDA TODAY .....4 YES, OTHER (SPECIFY) .....96 NO .....97 UNSURE .....98 REFUSED .....99
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58. _ Read or looked into a daily (non-Sunday) edition of a local newspaper published in Florida.	YES .....1 NO .....2 UNSURE .....8 REFUSED .....9
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59. _ Read or looked into a newspaper published in Spanish?	YES .....1 NO .....2 UNSURE .....8 REFUSED .....9
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Now I have a few simple questions designed to learn more about you to be sure we have a sample that includes all types of people.

60. _	What is the highest level of education that you had an opportunity to complete?	<p><b>(DO NOT READ LIST - RECORD ONLY)</b></p> <p>SOME GRADE SCHOOL <b>(GRADES 1-8)</b> ..... 1</p> <p>SOME HIGH SCHOOL <b>(GRADES 9-11)</b> ..... 2</p> <p>GRADUATED HIGH SCHOOL <b>(12TH GRADE)</b> ..... 3</p> <p>SOME COLLEGE ..... 4</p> <p>GRADUATED COLLEGE ..... 5</p> <p>GRADUATE/PROFESSIONAL SCHOOL ..... 6</p> <p>REFUSED ..... 9</p>
61. _	Including yourself, how many adults, age 18 and older, live in your household today?	<p>NUMBER OF ADULTS ..... _____</p> <p><b>(DO NOT READ)</b> REFUSED ..... 99</p>
62. _	How many infants and children, under 18 years of age, live in your household today?	<p>NUMBER OF CHILDREN ..... _____</p> <p><b>(DO NOT READ)</b> REFUSED ..... 99</p>
63. _	What language—English, Spanish, or something else—is spoken most often in your own household?	<p>ENGLISH ..... 1</p> <p>SPANISH ..... 2</p> <p>SOMETHING ELSE ..... 3</p> <p>UNSURE ..... 8</p> <p>REFUSED ..... 9</p>
64. _	What industry or area of business most affects the income and financial security of you and your family -- agriculture, tourism, government or military, education, health care, retail business, real estate, manufacturing, financial services, transportation, energy, high-tech and telecommunications, or something else?	<p><b>(READ LIST)</b></p> <p>AGRICULTURE/FARMING ..... 01</p> <p>TOURISM ..... 02</p> <p>GOVERNMENT/MILITARY ..... 03</p> <p>EDUCATION ..... 04</p> <p>HEALTH CARE ..... 05</p> <p>RETAIL BUSINESS ..... 06</p> <p>REAL ESTATE ..... 07</p> <p>MANUFACTURING ..... 08</p> <p>FINANCIAL SERVICES ..... 09</p> <p>ENERGY ..... 10</p> <p>HIGH-TECH AND TELECOMMUNICATIONS ..... 11</p> <p>TRANSPORTATION ..... 12</p> <p><b>(DO NOT READ) OTHER</b></p> <p><b>(SPECIFY)</b> ..... 97</p> <p>UNSURE ..... 98</p> <p>REFUSED ..... 99</p>
65. _	Which of the following best describes your current employment status? Read list, in order	<p>EMPLOYED FULL TIME ..... 1</p> <p>EMPLOYED PART TIME ..... 2</p> <p>UNEMPLOYED OR TEMPORARILY LAID OFF ..... 3</p> <p>RETIRED ..... 4</p> <p>HOMEMAKER ..... 5</p> <p>STUDENT ..... 6</p> <p>OTHER/SOMETHING ELSE (SPECIFY) ..... 7</p> <p><b>(DO NOT READ)</b></p> <p>UNSURE ..... 8</p> <p>REFUSED ..... 9</p>

66. _ When thinking about politics and government, do you consider yourself to be very conservative, somewhat conservative, moderate or middle-of-the-road, somewhat liberal, or very liberal?	VERY CONSERVATIVE ..... 1 SOMEWHAT CONSERVATIVE ..... 2 MODERATE/MIDDLE-OF-THE-ROAD ..... 3 SOMEWHAT LIBERAL ..... 4 VERY LIBERAL ..... 5 UNSURE ..... 8 REFUSED ..... 9
67. _ Do you own, lease, or rent your present residence?	OWN..... 1 LEASE ..... 2 RENT ..... 3 OTHER (SPECIFY)..... 4 UNSURE ..... 8 REFUSED ..... 9
68. _ Do you have home Internet access through a dial-up, cable, DSL or satellite connection?	YES, DIAL-UP ..... 1 YES, CABLE ..... 2 YES, DSL ..... 3 YES, SATELLITE ..... 4 YES, OTHER (SPECIFY)..... 96 NO ..... 97 UNSURE ..... 98 REFUSED ..... 99
69. _ Do you receive home delivery of any weekly or daily newspaper?	YES, WEEKLY ..... 1 YES, DAILY ..... 2 YES, BOTH ..... 3 NO ..... 4 UNSURE ..... 8 REFUSED ..... 9
70. _ Is anyone in your household an active member of any civic club or charitable organization that has regular weekly or monthly meetings?	YES ..... 1 NO ..... 2 UNSURE ..... 8 REFUSED ..... 9
71. _ How often do you typically attend religious or church services:	WEEKLY ..... 1 MONTHLY ..... 2 QUARTERLY ..... 3 LESS OFTEN ..... 4 NEVER ..... 5 UNSURE ..... 8 REFUSED ..... 9

[READ LIST]

**IF ATTEND EVER, ASK**

71.1. And is the service you attend most often Catholic, Protestant, non-denominational, or something else?	CATHOLIC ..... 1 PROTESTANT ..... 2 NON-DENOMINATIONAL ..... 3 SOMETHING ELSE (SPECIFY)..... 4 UNSURE ..... 8 REFUSED ..... 9
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[READ LIST]

**CONTINUE TO NEXT PAGE**

**ASK EVERYONE**

72._ Would your primary racial or ethnic group be...	ASIAN.....	1
	BLACK OR AFRICAN-AMERICAN .....	2
	NATIVE AMERICAN .....	3
	PUERTO RICAN .....	4
	CUBAN.....	5
	HISPANIC .....	6
	LATINO .....	7
	WHITE OR ANGLO.....	96
	OR SOMETHING ELSE (SPECIFY) _____ .....	97
	REFUSED .....	99

[READ LIST]

72.1 (IF HISPANIC OR LATINO, ASK:)	CENTRAL AMERICA .....	1
What region outside the U.S. do you most closely identify with? Read list, rotate	SOUTH AMERICA .....	2
	THE CARRIBEAN .....	3
	EUROPE .....	4
	OR SOMEWHERE ELSE.....	7
	UNSURE/REFUSED .....	9

**ASK EVERYONE**

73._ What was the combined income of all persons living in your household, rounded to the nearest thousand, for 2004?	\$20,000 OR LESS.....	1
	\$20,001-\$30,000 .....	2
	\$30,001-\$50,000 .....	3
	\$50,001-\$70,000 .....	4
	\$70,001-\$100,000 .....	5
	MORE THAN \$100,000.....	6
	UNSURE/REFUSED .....	9

**THANK AND TERMINATE**

c. __ Record sex of respondent:	MALE.....	1
	FEMALE .....	2
d. __ Record Phone #	(_____) _____-_____	
e. __ Date	FEB ____ , 2005	
f. __ Sex of interviewer	MALE.....	1
	FEMALE .....	2
g. __ In general, what was the respondent's attitude toward the interview?	FRIENDLY & EAGER.....	1
	COOPERATIVE, BUT NOT PARTICULARLY EAGER.....	2
	INDIFFERENT & BORED .....	3
	IMPATIENT & RESTLESS .....	4
	HOSTILE .....	5
	UNSURE .....	8
h. __ Was the respondent's understanding of the questions...	GOOD .....	1
	FAIR .....	2
	POOR.....	3
	UNSURE .....	8

**APPEND SAMPLE RECORD**