



Central Florida Business Barriers Survey  
Government Agencies and Representatives  
March 2011

**I. Central Florida Business Environment**

1. Do you feel that things in Central Florida are headed in the right direction, or do you feel that we have gotten off-track and are headed in the wrong direction?

- RIGHT DIRECTION ..... 1
- OFF TRACK / WRONG DIRECTION ..... 2
- UNSURE ..... 3

2. In your own words, why do you feel central Florida is heading in the {right direction} {wrong direction}?

**[RECORD OPEN RESPONSE]**

3. Would you say Central Florida’s business environment is better or worse than in the rest of the state, or is it about the same?

- BETTER THAN REST OF STATE..... 1
- WORSE..... 2
- ABOUT THE SAME..... 3
- UNSURE..... 4

4. Do you believe central Florida’s economy will get better, get worse, or stay the same over the next year?

- GET BETTER..... 1
- GET WORSE ..... 2
- STAY THE SAME..... 3
- UNSURE..... 4

5. If your department or agency has to trim its budget in the next year to account for funding cuts, what are the most immediate changes you would have to make in your day-to-day operations?

**[RECORD OPEN RESPONSE]**

**II. Business Barriers**

6. What is the single biggest problem or barrier you face in serving your business customers in your jurisdiction?

**[RECORD OPEN RESPONSE]**



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7. What are some of the things your agency, department or office has done or is doing to help overcome that barrier?

**[RECORD OPEN RESPONSE]**

Below are some of the barriers identified by the business community in helping their business grow and hire new employees. Please indicate your involvement in working on solutions for each of the following, with 1 being “not involved at all” and 5 being “highly involved” in working on a solution.

| Not involved at all |   | Somewhat involved |   | Highly involved |
|---------------------|---|-------------------|---|-----------------|
| 1                   | 2 | 3                 | 4 | 5               |

8. Overlapping federal, state, and local regulatory requirements  
 9. Reducing the federal, state, and local tax burden  
 10. Impact, permit, and usage fees  
 11. Lack of information on acquiring loans and capital  
 12. Lack of resources and incentives for *existing* businesses  
 13. Specifically, what are you or your department working on (if anything) to improve any of the above barriers?

**[RECORD OPEN RESPONSE]**

**III. Local, State, and Federal Government**

14. How often do you or members of your department have direct contact with businesses in your area?

|                              |   |
|------------------------------|---|
| MULTIPLE TIMES PER DAY ..... | 1 |
| ABOUT ONCE PER DAY .....     | 2 |
| A FEW TIMES PER WEEK.....    | 3 |
| ABOUT ONCE PER WEEK .....    | 4 |
| EVER FEW WEEKS .....         | 5 |
| ONCE PER MONTH OR LESS.....  | 6 |
| UNSURE .....                 | 7 |

15. What suggestions do you have for city and county agencies to help them improve the business climate in your jurisdiction?

**[RECORD OPEN RESPONSE]**



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16. What suggestions do you have for state agencies to help them improve the business climate in your jurisdiction?

**[RECORD OPEN RESPONSE]**

17. What suggestions do you have for federal agencies to help them improve the business climate in your jurisdiction?

**[RECORD OPEN RESPONSE]**

18. What services, if any, does your agency provide that could be shared across multiple agencies to improve efficiency?

**[RECORD OPEN RESPONSE]**

**V. Department Demographics**

19. Which of the following counties fall under your agency or department's jurisdiction?

**Select all that apply**

|                                    |    |
|------------------------------------|----|
| ORANGE .....                       | 1  |
| OSCEOLA.....                       | 2  |
| SEMINOLE .....                     | 3  |
| LAKE .....                         | 4  |
| VOLUSIA.....                       | 5  |
| POLK .....                         | 6  |
| BREVARD.....                       | 7  |
| SUMTER.....                        | 8  |
| OTHER PARTS OF FLORIDA.....        | 9  |
| OUTSIDE THE STATE OF FLORIDA ..... | 10 |

If you would like to receive more information on the Central Florida Coalition on Growth and Prosperity, including information on this survey, please provide your email address:

**[RECORD OPEN RESPONSE]**